

What would services look like if we focused on recovery as well as crisis services for victims & families?

Recovery Services

- Recognised/ agreed milestones & setbacks in recovery journey
- A Recovery Plan - owned and determined by service user
- Training/ accreditation system for service user buddies/ mentors
- Peer involvement in Recovery (groups/individual) - buddy system- mentor/ sponsor (as in substance misuse services)
- How do you measure full recovery? Always a survivor? Not defined by experience of DV anymore?
- We want distinct services focused on crisis then recovery - period of handover that's done relationally
- Use FRT solutions-type approach to capture 'voice' of the parent/ YP in relation to person's action plan
- Measure of success? Out of violent/ abusive relationship - self/ children thriving/ family stable.
- One-stop shops - simplifying holistic approach for clients &/or keyworker who co-ordinates the different services.

WSCC

- Need to work very closely with Vol sector & maintain links and funding (WSCC)
- Help numbers prominently displayed on WSCC website/ Exit button/ details of drop ins
- Will need cabinet members & general members support
- Improve cost/benefit analysis of value of long-term/ preventative work - evidence base
- Support evaluation of new services (to ensure effective)
- Long-term instead of short-term view (WSCC)
- Ensure facilities are available through IT and web owners to put single point of access on websites

Using MARAC as a mechanism

- CJS - make sure bail conditions are right & judges understand the implications of their sentencing on victims & post-conviction support
- monitor clients post meeting
- review clients on a regular basis
- discuss what can be done to assist recovery
- links with counselling services
- making referrals into recovery programmes
- Evaluation and closing cases
- possible drop in repeats
- create a flagging & monitoring system

More specialist knowledge in local counselling services for IDVAs

Outreach work (WORTH)

Clear support for staff (1 in 4)

Practical support

- Practical help with removals & setting up home
- To speed up process into more permanent accommodation so people can move out at point of crisis

Think Family

- More services needed in supporting children/ teenagers through recovery
- Counselling/ Support/group work for children/ over 18s - to discuss CBT/ positive role models etc.
- Bespoke targeted programme for YP 12-19 yrs old with lead professionals & outcomes